

18th April 2023

## Update on Rectifying Works at Bush's Proteins\*, Protein Recovery Facility at Riverstone

Dear Local Resident,

Since December 2022, Brooks Community Engagement has been engaged by Bush's Proteins to manage communications and community consultation for their Riverstone facility.

Previously, we informed local residents that Bush's Proteins were conducting some aeration works on site which may cause intermittent pond odours. The good news is that these works in Stage 1 have had a positive impact so far. To ensure this success continues, Stage 2 is soon to be underway which will continue to monitor and improve how to efficiently treat the ponds to reduce odours over time. Bush's Proteins will also be assessing the performance of the wastewater treatment through sampling, testing and consultation with industry specialists.

The process of recovering proteins and oils from animal by-products involves a cooking stage at high temperatures, the process can result in the release of some localised cooking odours. Bush's Proteins has biofilters for odour mitigation and are continually assessing ways to improve their processes. We are pleased to announce that they will soon be installing a bespoke engineered capture system to further manage odours. This new system will be installed in stages over the next few months and will complement their existing biofilters to further mitigate odours long term.

We would also like to reassure you that the Riverstone plant is operated in accordance with the Australian Standard for the Hygienic Rendering of Animal Products and the Australian Renderers Association Code of Practice. Bush's Proteins meet all of their requirements within this Australian Standard and Industry Code of Practice.

You can give feedback, ask questions or get more information about the current works through these contact channels. **Feedback will be anonymous and private details kept confidential.**

<b>Engagement Phone Line:</b> (02) 8080 4347	<b>Website:</b> bushsproteins.com.au
<b>Email:</b> community@bushsproteins.com.au	<b>Feedback Form:</b> bushsproteins.com.au/community-feedback/

\*Bush's Proteins is a trading name of A J Bush & Sons (Manufactures) Pty Ltd

We will make ourselves readily available to respond to any requests or queries you may have.

Kind regards,

**BROOKS Community Engagement Team**

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The community letter on the reverse of this page has been translated into Hindi, Mandarin, Korean and Arabic and can be viewed using the below QR codes.



### Hindi

Please scan this QR code to view this community letter in Hindi

इस सामुदायिक पत्र को हिंदी में देखने के लिए कृपया इस QR कोड को स्कैन करें



### Mandarin

Please scan this QR code to view this community letter in Mandarin

请扫描此二维码查看普通话社区信



### Korean

Please scan this QR code to view this community letter in Korean

한국어로 된 이 커뮤니티 레터를 보려면 이 QR 코드를 스캔하세요.



### Arabic

Please scan this QR code to view this community letter in Arabic

يرجى مسح رمز الاستجابة السريعة هذا ضوئيًا لعرض رسالة المجتمع هذه باللغة العربية

Kind regards,

**BROOKS Community Engagement Team**